

<b>DECISION-MAKER:</b>	HEALTH OVERVIEW AND SCRUTINY PANEL
<b>SUBJECT:</b>	ADULT SOCIAL CARE – PERFORMANCE AND TRANSFORMATION
<b>DATE OF DECISION:</b>	9 FEBRUARY 2023
<b>REPORT OF:</b>	DIRECTOR OF OPERATIONS – ADULT SOCIAL CARE

<b><u>CONTACT DETAILS</u></b>			
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<b>STATEMENT OF CONFIDENTIALITY</b>

<b>BRIEF SUMMARY</b>
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The Health Overview and Scrutiny Panel has requested regular updates regarding the performance of Adult Social Care (ASC) in Southampton. Reporting is at a higher level of accuracy since the introduction of Care Director.

Attached as Appendix 1 is a summary of performance for ASC up to the end of December 2022 (Quarter 3). Following a request at a previous meeting the dataset includes ASC HR data produced by our HR partners.

At the last meeting of the Panel at which ASC performance was discussed a request was made for an update on the progress of the ASC transformation programme. Attached as Appendix 2 is the requested update.

At the meeting the Cabinet Member and senior managers from ASC will be providing the Panel with an overview of performance across the division and the developing transformation programme.

<b>RECOMMENDATIONS:</b>
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	(i)	That the Panel consider and challenge the performance of Adult Social Care in Southampton.
	(ii)	That the Panel note and scrutinise the update on the Adult Social Care Transformation Programme.

<b>REASONS FOR REPORT RECOMMENDATIONS</b>
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1.	To enable the Panel to analyse and interrogate information regarding the performance and direction of ASC operations.
2.	The Panel will have a data baseline that will enable them to consider any further performance data that they may require.

<b>ALTERNATIVE OPTIONS CONSIDERED AND REJECTED</b>	
3.	None.
<b>DETAIL (Including consultation carried out)</b>	
4.	Performance data is taken from the “Adult Social Care Outcomes Framework (ASCOF)” and this is reported to the Department of Health and Social Care annually.
5.	Since the implementation of Care Director, performance data has been increasing in its reliability and accuracy. The performance team have made great strides in producing dashboards to allow the service to monitor, review and analyse in order to identify areas of strength and to make improvements where required. Attached as Appendix 1 is an overview of ASC performance up to the end of December 2022.
6.	Following a specific request from the Panel, attached to the performance dataset are details outlining key HR indicators for the service. These include absence rates, reasons for absence, turnover, and composition of the workforce by age, gender and ethnicity.
7.	Appendix 2 provides an update on the Transformation Programme for ASC. The service continues to work in a highly dynamic environment. A greater number of people are making requests for assistance and where statutory services have to provide resources the needs identified are increasing in complexity due to increased frailty and co-morbidities. The expense incurred whilst meeting these needs is rising, and the transformation programme is a strategic response to ensure that there is wholesale investment in preventative work with our health and third sector partners spreading the economic load whilst ensuring better outcomes for residents.
8.	The Cabinet Member for Health, Adults and Leisure, and representatives from the ASC Senior Management Team, have been invited to attend the meeting to provide the performance and transformation programme overview.
<b>RESOURCE IMPLICATIONS</b>	
<b><u>Capital/Revenue</u></b>	
9.	None directly as a result of this report.
<b><u>Property/Other</u></b>	
10.	None directly as a result of this report.
<b>LEGAL IMPLICATIONS</b>	
<b><u>Statutory power to undertake proposals in the report:</u></b>	
11.	None directly as a result of this report.
<b><u>Other Legal Implications:</u></b>	
12.	None directly as a result of this report.
<b>RISK MANAGEMENT IMPLICATIONS</b>	
13.	A full assessment of risk will be available to the programme board.
<b>POLICY FRAMEWORK IMPLICATIONS</b>	

14.	Improving ASC performance contributes to goals within the 2022-2030 Corporate Plan, including strong foundations for life and proud and resilient city. It will also help to deliver objectives within the Health and Wellbeing Strategy and Health and Care Plan.
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<b>KEY DECISION?</b>	No
<b>WARDS/COMMUNITIES AFFECTED:</b>	
<u>SUPPORTING DOCUMENTATION</u>	
<b>Appendices</b>	
1.	ASC performance – End of Quarter 3
2.	ASC Transformation Programme Update

**Documents In Members' Rooms**

1.	None
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**Equality Impact Assessment**

Do the implications/subject of the report require an Equality and Safety Impact Assessment (ESIA) to be carried out?	No
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**Data Protection Impact Assessment**

Do the implications/subject of the report require a Data Protection Impact Assessment (DPIA) to be carried out?	No
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**Other Background Documents**

**Other Background documents available for inspection at:**

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None